

I made (3) collect calls using (1-800-CALLATT) to my home from a payphone in a neighboring state. I received the bill recently and found several charges I did not feel was correct. After contacting ATT customer service and billing departments I was told these charges are valid.

I was told that there is a \$7.50 connect fee then each call is 99 cent/minute. They also are charging an extra 14% of the total bill to cover universal connectivity charges and in-state connection fees (my call was out of state) and regulatory assessment fees.

I feel these extra charges are "USUARY" in nature and should not be allowed. The extremely high connect fee(\$7.50) should cover any extra cost incurred for ATT. When I placed these (3) calls I was never told of the extremely high charges they would be billing me. These charges should be disclosed to the calling and billing parties by ATT prior to any calls being made so they may be refused or accepted. I do not know if they are charging a legal amount so I am asking you to help me in this matter or refer me to any agency that may be able to assist me.

Sincerely,

Colton Kenshol